

Camping Le Puits de l'Auture



151, avenue de La Grande Côte
17420 Saint-Palais-sur-Mer
Téléphone: +33 (0)5 46 23 20 31

Site Internet : www.camping-puitsdelauture.com

Email : contact@camping-puitsdelauture.com

BOOKING FORM 2019 FOR AN ATYPICAL RENTAL

Please contact the reception to check availabilities and put an option.
Then, complete the booking form and send it back by e-mail or post mail

MY DETAILS :

1 - SURNAME : Firstname : Date of birth:/...../.....
Address :
Post code : Town : Country :
Phone : Mobile phone : E-mail :

OTHER PARTICIPANTS :

2 - SURNAME : Firstname : Date of birth:/...../.....
3 - SURNAME : Firstname : Date of birth:/...../.....
4 - SURNAME : Firstname : Date of birth:/...../.....
5 - SURNAME : Firstname : Date of birth:/...../.....

MY STAY :

FROM/...../2019 UNTIL/...../2019

MY VEHICLE :

Registration number : Brand : Type : Color :

Thick the appropriate box

COCO SWEET 1

12 m²
1 bedroom
2 persons
Pets not allowed



TITHOME

21 m²
2 bedrooms
4 persons
Dog allowed



COCO SWEET 2

16 m²
2 bedrooms
4 persons
Pets not allowed



CHALET BOIS OCÉANE

22 m²
3 bedrooms
5 persons
Dog less than 10 kg allowed



ADDITIONAL SERVICE : Tick the box if necessary

Special cleaning **25 €** (done by our team, **compulsory for any presence of a pet during the stay**)

Pet (except 1st and 2nd categories for dog) Breed : Weight : Kg

DEPOSIT :

Deposit 130 € per week of rental 130 € x week(s) = €
 Booking fees (not refundable in case of cancellation) + 25 €
 Cancellation Insurance (optional) : 2.7 % of the total amount of the stay, without booking fees
 Please contact us to know the exact amount of the deposit with insurance
TOTAL AMOUNT OF THE DEPOSIT = €

PAYMENT METHOD (tick the appropriate box) :

- French cheque** payable to Camping le Puits de l’Auture
- CREDIT CARD (by phone, please contact us)**
- Bank transfer** done on the
- (IBAN : FR76 3000 4003 0100 0102 1969 206 – BIC : BNPAFRPPPOI)

GENERAL CONDITIONS OF RESERVATION FOR AN ATYPICAL RENTAL

BOOKING

The reservation becomes effective only after approval of the campsite and the receipt of your booking form duly completed and signed.

BOOKING FEES

The 25 € booking fees are not refundable and must be paid upon booking.

DEPOSIT PAYMENT

The amount of deposit is 130 € per rental week. It must be paid with the booking fees. We remind you that you commit the deposit on the total of your stay. **We don't accept cash by postmail.**

PAYMENT OF THE BALANCE

WITHOUT CANCELLATION INSURANCE

The balance must be paid **upon your arrival.**

WITH CANCELLATION INSURANCE

If you purchase cancellation insurance, the **balance must be paid without reminder 30 days before the date of arrival. We don't accept cash by postmail.**

CANCELLATION

WITHOUT CANCELLATION INSURANCE

In case of cancellation, no refund will be made. The booking fees and deposit will be kept by the campsite as cancellation charges.

WITH CANCELLATION INSURANCE

The campsite does not make any commission on this service.
 The insurance premium must be entirely paid at the reservation of the stay and is not refundable. The holiday insurance (cancellation or interruption of stay) pays off the completeness of the amount paid prior to your arrival of stay and the amount of the stay not used in the prorata temporis in case of premature return.
 In case of disaster (disease, accident, theft, death...) you have to inform the company within 5 days of the disaster.
 The general complete conditions of cancellation are available on demand or for consultation on-line on the website : <http://www.campez-couvert.com>

DELAY

In case of delay in the occupation of your booking, your pitch will be retained for a period of **24 hours**. After that period, without information from you, the reservation will be **cancelled without refund.**

MINOR UNDER 18

We don't accept minor under 18 without a legal guardian.

ARRIVAL & DEPARTURE

Upon arrival, please park on the parking area just past the reception on the left, then come to check in. You can come in the mobile-home from **15:00**. You have to leave it before **10:00**. No departure before the opening of the reception.

Low season :
 09:00 – 12:30 and 14:00 – 19:00
 From 1st july until 31th august :
 08:00 – 20:00

DEPOSIT

A deposit of **50 €** will be asked to you at your arrival to cover housework. The mobile-home must be left as found, in a clean condition. After inspection, if cleaning is not completed, the campsite will keep the deposit.

OCCUPATION OF MOBILE-HOME

Not included in the base price, bed linen, towels and table linen. Baby equipment available on demand for free (bed, high chair...)

Tourist tax is included in the price of the mobile-home.

Dogs (except 1st and 2nd categories) are allowed free of charge in only some mobile-home. However, for health reasons, a special cleaning is done by our team, in addition to your own cleaning. This service is charged **25 €**.

I recognize to have checked availabilities before sending my booking form and I accept the general conditions of reservation and cancellation.

In Date Signature :

In case of impossibility to sign, the paiement of the deposit implies acceptance of the general conditions of reservation

In case of a dispute and after complaining to the customer service of the campsite without satisfaction, it is possible to employ a mediator or ombudsman within a period of one year of the initial complaint. This must be confirmed in writing by registered post directly to the campsite. Contact details of the mediator : CMAP , avenue F.D. Roosevelt 75008 PARIS . tél 01 44 95 11 40 - www.cmap.fr par mail consommation@cmap.fr